

# Classic Account Application Form



Please complete this form using clear block capitals using a ball point pen.  
Fields marked with an \* are mandatory.

|  |  |
|--|--|
| <b>Credit Union details</b>  |  |
| Dragonsavers Credit Union<br>107 Bute Street<br>Treorchy<br>CF42 6AU |  |

|   |  |             |  |                    |              |         |          |
|---|--|-------------|--|--------------------|--------------|---------|----------|
| <b>Credit Union Member details</b>      |  |             |  |                    |              |         |          |
| Title: *                                |  | Gender:*    |  | Date of birth: *   | (dd/mm/yyyy) |         |          |
| First name: *                           |  | Initial(s): |  | Last name: *       |              |         |          |
| Home phone:                             |  |             |  | Mobile phone:*     |              |         |          |
| Address: *                              |  |             |  |                    |              |         |          |
|   |  |             |  |                    |              |         |          |
| Postcode: *                             |  |             |  | Time at address: * |              | (Years) | (Months) |
| Email address:                          |  |             |  |                    |              |         |          |
| Previous address if less than 12 months |  |             |  |                    |              |         |          |
| Address                                 |  |             |  |                    |              |         |          |
|   |  |             |  |                    |              |         |          |
| Postcode:                               |  |             |  | Time at address:   |              | (Years) | (Months) |

|                                  |        |
|----------------------------------|--------|
| <b>Account Holders Agreement</b> |        |
| Please print your name: *        |        |
| Your signature: *                | Date*: |

## FOR COMPLETION BY CREDIT UNION AUTHORISED SIGNATORY

*Remember to enter the Promotional Code GOLDDRS01 on all card applications where applicable*

Name of authorising signatory: ..... Signature: .....

CU Members Number/Reference Number: ..... Date: .....

\*Documents checked and verified by CU:

\*These documents are available to Contis Group on request.

| Fees and Charges                                       | Value                                  | Comments  |
|--|--|---|
| Card Fee   | Free                                   |   |
| Additional Card  | Free                                   | One additional card is free. Additional cardholders must be 13 years or over. Additional cards share the Engage Account holder's funds.   |
| Replacement Card                                       | £5.00                                  | <b>Free replacement for expired cards.</b> £5.00 for lost/stolen/damaged replacement.   |
| Monthly Management Fee                                 | £2.00 monthly                          | First charge within 15 days   |
| Delivery times   | 10 working days                        |   |
| <b>TRANSACTIONS/PURCHASES</b>                          |  |   |
| UK purchases   | FREE                                   |   |
| European & International purchases                     | £1.00 plus 2% of the transaction value | Any transaction in a foreign currency will be converted into pounds. We'll do this at the rate of exchange provided by Visa Europe on the date they process the transaction which may differ from the actual transaction date. See more information on exchange rates on the Visa Europe website. |
| ATM Withdrawal UK*                                     | £0.75                                  |   |
| ATM Withdrawal Europe* & ATM Withdrawal International* | £2.00 plus 2% of the transaction value | Any transaction in a foreign currency will be converted into pounds. We'll do this at the rate of exchange provided by Visa Europe on the date they process the transaction which may differ from the actual transaction date. See more information on exchange rates on the Visa Europe website. |
| Cashback Instore                                       | Free                                   | You can request up to £50 cashback at participating UK retailers when making a purchase.  |
| <b>ACCOUNT LOAD FEES</b>                               |  |   |
| Bank transfer  | FREE (max. £5,000)                     | Add funds to your Engage account by bank transfer from a UK bank account.   |
| PayPoint   | £0.50 + 2.5%                           | Maximum load amount of £249.  |
| <b>FUNDS MOVEMENT AND TRANSFER FEES</b>                |  |   |
| Future dated transfer                                  | FREE                                   | Transfer money to a UK bank account in three working days.  |
| Next day transfer                                      | £3.00                                  | Transfer money to a UK bank account on the next working day.  |
| Same day transfer (CHAPS)                              | £15.00                                 | Transfer money to a UK bank account on the same day, some restrictions may apply.   |
| International transfer regular                         | £20.00                                 | Transfer money to a foreign bank account within 5-7 working days.   |
| International transfer urgent                          | £28.00                                 | Transfer money to a foreign bank account within 3-5 working days.   |
| <b>OTHER FEES</b>                                      |  |   |
| ATM balance enquiry                                    | £0.10                                  | Balance enquiries are FREE through your mobile app or by logging into your account online.  |
| SMS Alerts**   | £0.10                                  | Optional service for confirmation of purchases, withdrawals and balance enquiries.  |
| Email Alerts   | Free                                   | Optional service for confirmation of statement generation, bank transfers from account and marketing messages.  |
| Call costs to Customer Services                        | Standard geographical rate             | Calls to +44 (0)333 202 3642 are charged at standard geographical rates and will be included in mobile phone inclusive minute packages.   |
| Statements paper                                       | £1.50 per 62 days                      | You must request a paper statement by contacting Customer Services.   |
| Statements online                                      | Free                                   |   |
| Inactivity/dormancy                                    | Free                                   |   |
| Standing order setup                                   | Free                                   |   |
| Administration Fees                                    | £5.00                                  | Administration fee for instigating a chargeback on request of the Cardholder, transaction revocation, manually rectifying Cardholder errors or investigating shortfalls.  |
| Data subject access                                    | £10.00                                 | Fee to provide information on your personal data held by us.  |
| Card cancellation fee                                  | £2.00                                  | When you cancel the agreement within the first 14 days and a card has already been ordered in your name.  |
| Redemption fee   | £2.00                                  | When you request a funds transfer on closing of the account.  |
| <b>LIMITS</b>  |  |   |
| Max. ATM withdrawal                                    | £250.00 daily                          |   |
| Maximum balance  | £5,000.00                              |   |
| PayPoint pay in  | £249                                   |   |
| Expiry   | 36 months                              | The card is valid for 36 months   |